



## RBC 2022 Fare Review Survey

Please note that rates are calculated 'pro rata' so any increase in the mileage rate or waiting rate would also affect rates 2, 3 and 4 proportionately.

- 1 Our current fares which were last raised in 2014, they are as follows for rate 1, 1st mile set charge (pull off) £3.80, 2nd mile (metered) £2.70 pro rata then £2.20 per mile (metered) for subsequent miles.

Do you think hackney carriage fares should be increased? **Yes**  **No**

*If you answered **yes**, please complete the below questions.*

9 Hackney Carriage drivers said Yes

5 Private Hire drivers said Yes

- 2 The current fare for the first mile (pull off) is £3.80.

Do you think the 'pull off' fare should be increased? **Yes**  **No**

9 Hackney Carriage drivers said Yes

5 Private Hire drivers said Yes

The increase should be (place a cross in the box next to your preference).

10p to £3.90    1 HC drivers chose

20p to £4.00    1 PH drivers chose

30p to £4.10    2 HC drivers chose and 4 PH drivers

Other - please enter here –

6 HC drivers chose other 4.00 / 4.40 / 4.60 and 3 chose 5.00

- 3 The current fare for the second mile is £2.70.

Do you think the second mile fare should be increased? **Yes**  **No**

9 Hackney Carriage drivers said Yes

5 Private Hire drivers said Yes

The increase should be (place a cross in the box next to your preference).

10p to £2.80    1 HC driver chose

**To all Runnymede licensed Hackney Carriage Drivers/proprietors**

20p to £2.90 1 HC drivers chose

30p to £3.00 5 HC drivers chose and 5 PH drivers

4 The current fare for any subsequent miles is £2.20 per mile.

Do you think the subsequent miles fare should be increased

Yes

No

9 Hackney Carriage drivers said Yes

5 Private Hire drivers said Yes

The increase should be (place a cross in the box next to your preference)

10p to £2.30 1 HC driver and 1 PH driver chose

20p to £2.40 2 HC driver chose

30p to £2.50 5 HC drivers chose and 3 PH drivers C

5 The waiting time charge is currently 35.3 seconds for every 20p at rate 1. This is equivalent to £20.39 per hour Do you think there should be a proportionate increase in the waiting time charge?

Yes

No

8 Hackney Carriage drivers said Yes and 1 said No

5 Private Hire drivers said Yes

6 Should supplementary charges (currently 30p) be increased

Yes

No

7 Hackney Carriage drivers said Yes and 2 said No

4 Private Hire drivers said Yes and 1 Said No

The change should be (place a cross in the box next to your preference)

increase to 40p 1 HC driver chose

increase to 50p 6 HC drivers and 4 PH drivers chose

If you have any other relevant suggestions or comments, please use the space below.

**To all Runnymede licensed Hackney Carriage Drivers/proprietors**

Hackney Carriage drivers' comments:

1. This Tarif has not been raised for eight years, if this is not addressed soon there will be no drivers left as it is becoming less viable
2. every year. I will stress again that if certain drivers are against the raise due to competition from uber etc then please remind them
3. they can charge what they like as long as it is below the metered rate.
4. It is time for a significant rise as no rise for 8 yrs, the cost of maintaining vehicles to a good standard required has risen along with cost of fuel is in line with my proposal on the survey
5. with the price of living and fuel at the moment I can only say that the meter should start at at least 5.00 so we can earn enough to at least be meeting equivalent profit as being on minimum wage
6. with the price of living and fuel at the moment I can only say that the meter should start at least 5.00 so we can earn enough to at least be meeting equivalent profit as being on minimum wage
7. Runnymede should be in line with Surrey Heath
8. It needs to be a substantial raise, as no rise for 8 years plus major competition in this area(Uber) minimum of £5 pull off and they are allowed to inflate their prices at will. The cost of fuel has rocketed and the cost of keeping cars to good standard is again rising.

Private Hire drivers' comments:

1. I am PH OP although PH have been asked by my PH drivers to forward their desire to see an increase as they all use meter, although they are aware that their response will not be taken into consideration, they still wish to let the committee know that there is a great deal of interest as we have not had an increase in 8 years.

Printed name:- \_\_\_\_\_ Signature:- \_\_\_\_\_

Driver number:- **DR**\_\_\_\_\_ Date:- \_\_\_\_\_

Thank you for taking the time to complete this survey. You can return it by email to [licensing@runnymede.gov.uk](mailto:licensing@runnymede.gov.uk) or by post to Runnymede Borough Council, Licensing section, Runnymede Civic Centre, Station road, Addlestone. KT15 2AH